

Gedanken-Bilder

Besucher



„A customer is the most important visitor on our premises. He is not dependent on us. We are dependent on him...”

Gedanken-Bilder

Ermöglichter



„...He is not an interruption in our work. He is the purpose of it. He is not an outsider in our business. He is part of it...“

Gedanken-Bilder

Sinngabe



„...We are not doing him a favor by serving him. He is doing us a favor by giving us an opportunity to do so.“

(Mahatma Gandhi)